## Add a Pending Member



Step 1 – Make sure you are logged in to your account. You should see your name in the upper right. Then click "My Account."

← → Ø S my.coe22.com/myaccount				Q 🛠 🕹 🧶 :
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E. The Church of Eleven22		LOCATIONS	SERMONS CURRICULUM GET INVOLVED	ABOUT GIVE HELLO GREG +
Account Info				MY ACCOUNT
Change Password	1000			
	1000	Grea Knapp		
Connection Requests	12	56 years old (10/30/1968)		
Vision Ambassador Connections		Male		
Join A Group Connections		Married		
Kids Serve Staff Discipleship & Care Connections				
	<b>Contact Information</b>			
Groups	Home Address		Phone	
Mixed Knapp/Kelemen 32082 (Leoder <b>*</b> )	12345 Beach Blvd Jacksonville, FL 32224-1395		(555) 555-5555 Mobile	
Compassion Volunteers (Member)	Email			
Next Step Response Team - Eleven22 Online	gregory.knapp@coe22.com			
(member)	Baptized Here		Is Baptized	
Test Mens Knapp 32250 (Leader 🏶 ) 🕕	No		Yes	
Baptism Teachers - SP (Member )	Opt out of Postal Mail			
Communion (Member )	No			
Baptism Ambassadors - SP (Member )	Family Information			

Step 2 - You will have received an email telling you about a pending member. Scroll down until you see your group with the red bubble indicating you have a "Pending" member. Reach out to the "Pending" member by text, phone call and email to welcome them within 24-48 hours. Now click on your group with the pending member.



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## Step 3 - Click on the small pencil icon over on the right.



Step 4 – Change their status from "Pending" to "Active" AS SOON as you reach out to them, EVEN IF they did not respond to your phone call, voice mail or text. This lets your your discipleship minister know you reached out to them. Select "Active" and always remember to hit "Save."

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E The Church of Eleven22	LOCATIONS SERMONS CURRICULUM GET INVOLVED ABOUT GIVE HELLO GREG +
# / My Account / Group Toolbox	
Groups	Person* Member Status
Mixed Knapp/Kelemen 32082 (Leader 🛊 )	A Mickey Mouse
Compassion Volunteers (Member )	Masher Communication Presented
Eleven22 Online DGroups (Discipleship Minister * )	Save Cancel
Next Step Response Team - Eleven22 Online (Member )	Remember to hit Save
Test Mens Knapp 32250 (Leader 🛊 ) 🕕	
Baptism Teachers - SP (Member )	
Communion (Member )	
Baptism Ambassadors - SP (Member )	
Next Steps Response Team-FLE (Member )	If you are unable to make contact with the pending member
Compassion Serve Team (Member )	after several attempts and they do not show up to Disciple
SP - Greg Knapp NBA (Ambassador 🛊 )	Group after 6 weeks you can go ahead and make them
CoE22 Red Badge (Member )	"Inactive"
Group Signups	